

Asheville Transit Committee Meeting Minutes – Tuesday, 4 February 2014

Attending:

Committee Members: Dave Erb, Bruce Emory, Tom Tomlin, Julie Mayfield, Iti Ewart

City/ART Staff: Mariate Echeverry, Jeff Moore

Community Members: David Wilson, Roy Harris, John Ridout, Nancy Clark, Rich Lee, Mary Topper, Adam Charnack

City Council: Gwen Wisler

3:35 pm - Opening of Meeting

Julie opened the meeting and welcomed everyone. Dave read the Announcement for Public Comment. Staff and Transit Committee members introduced themselves.

Agenda - Iti requested addition of driver contract to Staff Updates

14 January 2014 Minutes - Julie added a minor correction to last month's public comments. Bruce moved, Tom seconded, unanimous approval.

3:40 pm - Public Comment I

David Wilson pointed out an Asheville Tribune article supporting multimodal transportation and green transportation initiatives, emphasizing the range of political support for ART.

Roy Harris commented on S3 leaving the Transit Center just as S4 was arriving, causing a missed connection leading to a 90 minute wait, and asking about protocols for ensuring connections. Tom explained that drivers call in for the purpose of allowing platform announcements, but passengers can request that the driver ask the dispatcher to enable the connection. Julie and Mariate clarified that ART policy is to not hold buses, but there is some leeway. Mariate also offered to help Roy understand potential transfer points.

3:49 pm - TC Experiences Riding the Bus

Tom has been riding N, which has been on time. Iti has experienced regular lateness on N3 since the schedule revisions took effect. Both runs (on the hour and on the half hour) are consistently late. She has also heard comments that the S4 time changes are making Asheville Middle School students late for the attendance check, that the tripper bus connection is problematic, and that the earlier ending is forcing some students to walk home. Julie has not been riding regularly, but has been happy with the rides she has taken. Dave has experienced good service from N1 and N2, but the automated announcements are still frequently backwards. Bruce has generally enjoyed good service on N1 and N2, with a few instances of extreme lateness. Also, printed material (maps, etc.) has been scarce at the Transit Center. Iti also expressed concern that enforcement of non-smoking areas is troublesome, suggested regular PA reminders.

3:56 pm – New Business

New TC applicants -

Per agreement as to process, TC members advocated for candidates, then listed their top five candidates, then voted on the listed candidates, with each TC member having five votes. Any candidate receiving a quorum (three votes) would be recommended to the Multimodal Commission for approval.

The initial vote gave the following results: Obremski (5), Wilson (5), Allen (5), Charnack (2), Ridout (2), Owens (1), Clark (1), Janzen (1), Noto (1), Ewart (1), Topper (0).

Due to the large candidate pool, a second vote was taken, including all candidates who received votes, but excluding the unanimous candidates and those who had received no votes. Each TC member was given two votes. Results of this second round were: Charnack (3), Ridout (2), Owens (2), Noto (2), Ewart (1), Clark (0), Janzen (0).

A third round of voting was conducted, eliminating the candidates who received no votes in the second round. Each TC member was given two votes. Results were: Charnack (3), Ridout (2), Owens (2), Noto (2), Ewart (1). Since there was no change, voting was concluded. The TC will forward the names of Obremski, Wilson, Allen, and Charnack to the Multimodal Commission.

People's Agenda -

Julie and ??? held a meeting with Just Economics. The meeting attendees proposed that the 19 People's Agenda items be integrated into TC's existing goals and working groups where possible. There's no strategy yet for agenda items which don't fit existing goals and working groups. Julie emphasized that working group members need not be officially appointed members of the TC. Bruce suggested that integration of the People's Agenda be a primary activity at the next TC retreat.

Strive Not to Drive -

SNTD will be 16-23 May; the first organizational meeting was held last week. Fare reduction was discussed. Unlike free fares, reducing fare to 25 cents requires no adjustment to official fares (City Council action). David Wilson mentioned that other countries frequently go to extremes in their equivalent activities. Rich Lee suggested that free fares make a stronger impression than reduced fares. John Ridout suggested a date change (to August?) for better public acceptance and free fare to make it stand out. Adam Charnack mentioned Chicago's penny rides on New Year's Eve, and supports one free fare day, chosen for highest ridership. TC supports recommendation to Council of a single free fare day. Gwen thinks that the tradeoff of a single free day (replacing a weeklong 25 cent fare) will be a relatively easy sell to Council. Mariate commented that the main value of free fare is the removal of barriers to new ridership. Julie and Iti suggested combining an information table with some sort of rider appreciation giveaway.

Julie requested TC suggestions for how to incorporate transit into the community leadership bike ride. Julie also requested the presence of a bus at Downtown After 5 on 16 May. Last year's location was problematic. Elementary information for new riders is also desirable, especially at Downtown After 5. Adam Charnack suggested an advocacy element, aimed at stimulating the public conversation around the specific values of increased funding.

TC and MMTC By-laws -

Julie will write a first draft of TC by-laws to reflect MMTC by-laws and change in the number of TC members.

5:01 pm - Old Business

Bruce reported that Multimodal Transportation Commission had endorsed the East of Riverway Plan and the MMTC's Annual Report at their last meeting.

5:02 pm - Staff Updates

Mariate requested TC endorsement of the City's application for an FTA planning grant. Council will vote on 11 Feb.

Results of survey will be ready sometime in March.

Projects List -

Mariate reported on the on-going projects: RADTIP (Council approved contract on 14 Jan), East of the Riverway

Transportation Network Plan (public meeting on 24 Feb), JARC Signals Design contract is delayed over contractor wage levels; Multimodal Transportation Plan evaluation is ongoing (Staff hope to engage a consultant by end of Feb 2014); Transit Center repairs scope of work is under discussion with Public Works (main focus is on stormwater handling, likely quick replacement of temporary fence, painting). New projects include ADA restructuring; ISO 14000 consultant must be engaged by 30 June; Sharrow Network for north end of town is on hold; Charlotte Street corridor project is awaiting management guidance. Other efforts include Riverside Drive development, Haywood Road Multimodal improvements (ROW acquisition in process), and Hendersonville Road sidewalks (survey is 95% complete, working on agreement with ROW acquisition firm, and environmental documentation).

Monthly reports and procedures are in the process of evaluation. November ridership numbers are still suspect (in particular, W3 appears anomalous). Drop in Route 170 appears to be related to new law concerning inmates.

Mariate will inform the four new TC members that their appointments will be discussed at next MMTC meeting, so they should be prepared to attend March TC meeting.

Mariate clarified that a decision on contract with management company (new bid vs. extension with First Transit) is due in October. Public comments at the January TC meeting incorrectly implied that the decision has already been made. TC would like to have some involvement / representation in the process.

5:18 pm – Public Comment Part II

Mary Topper (AB Tech Student Gov't Secretary) commented on student reluctance to ride ART due to cleanliness issues, especially at Transit Center (specifically commented on long-standing absence of soap from women's restroom). Julie clarified with Mariate that the management company is responsible for cleaning the Transit Center.

5:25 pm – Agenda Items for Next TC Meeting (4 March 2014)

new members, Strive Not to Drive, by-laws, new management company contract

5:27 pm – Meeting Adjourned

People's Voice on Transportation Equality
"Transportation with Representation"

RIDE THE BUS? TAKE ACTION!

- 1) Call or write to Asheville City Council. Tell them: "I support the People's Agenda on Transportation, and I am asking you to prioritize funding for Sunday bus service and later night service in this year's budget."
- 2) Write the Asheville Transit Committee and tell them: "I support the People's Agenda on Transportation."
- 3) Join the Campaign by contacting Just Economics or by coming to our next Transit Campaign Meeting on January 29th at 4 p.m. in the United Way building, Conference Room 1.
- 4) Stay tuned to our website (www.justeconomicswnc.org) for more information and action alerts.

We are a group of concerned Asheville area residents, emerging from Just Economics of WNC's Voices for Economic Justice Leadership Training Program.

Our mission is to ensure that everyone's voice is included in redefining transit in Asheville.

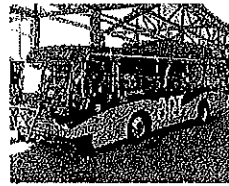
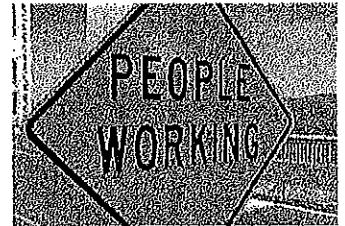
Our focus is on:

- making sure there is proper representation in **decision-making** from non-elective riders,
- making sure that **planning** prioritizes the needs of the people who use public transit out of necessity,
- advocating for equality in terms of a **clean and safe** bus system including bus stops,
- supporting **policies** that are consistent, courteous, transparent and hold everyone mutually accountable,
- and encouraging **route reform** focusing on the most efficient access for non-elective riders to meet their basic needs and get to and from work.

Just Economics of WNC is a local non-profit working to educate, advocate, and organize for a just and sustainable local economy. This campaign originated as a project of our VOICES for Economic Justice Leadership Training group.

To get involved contact us at 828-505-7466.

The 19 POINT People's Agenda on Transportation



- 1- Full Sunday bus service by 2014
- 2- Extend later night service to at least 50% of the routes
- 3- Ensure representation by necessity bus riders through: Transit Committee seats
- 4- Multi-Modal Committee seats
- 5- and a Ridership Subcommittee
- 6- Increase ability to carry groceries on the bus
- 7- Annual review of stop locations & re-instatement of stop at Bartlett Arms/Overlook Apartments for the elderly & disabled residents
- 8- Additional areas of service based on needs for transportation to work, school, and basic necessities
- 9- Clear and easy to understand transit system information
- 10- Deal with the C route to ensure working system
- 11- Stop & Shelter Maintenance Equity
- 12- Additional shelters & safety barriers
- 13- Improved complaint system
- 14- Transit Committee is "hands on" riding at least 12 routes annually and providing timely meeting notes and information to the public
- 15- Policies are transparent, consistent, and are in the interest of riders, drivers, & overall system--Accountability when policies are not followed
- 16- Transparency and public participation through good information sharing
- 17- Priorities of Master Plan in line with latest ridership survey results & ongoing needs of riders
- 18- Develop an emergency response plan when buses are rendered out of service
- 19- Insure Management Company is working in the best interest of drivers, riders, & the City of Asheville

***This flyer reflects highlights of the 19 Point Plan. Please visit our website at www.justeconomicswnc.org for a detailed reading or to get involved in this campaign.

**STRIVE NOT TO DRIVE (SNTD)
WEEK OF MAY 16-23, 2014**

POINTS TO DISCUSS:

- Will there be a transit element to the leadership/community ride?
- Did we budget for a reduced fare during the week?
- Can we have a bus at Downtown After 5 on May 16, in a better location?
- Can we do a Rider Appreciation day for our regular riders during the week?

**ASHEVILLE TRANSIT COMMISSION
PLANNING RETREAT
MEETING MINUTES
OCTOBER 16, 2012**

**Support the
Implementation of
the TMP**

INCREASE FUNDING FOR TMP

- Increase public/private partnerships such as AB Tech
- Expand Passport program
- "Adopt-A-Shelter" program *

**IMPROVE FUNDING ENVIRONMENT
FOR TRANSIT**

- Complete White Paper on Multi-Modal plans
- Educate State & Federal legislators

PROVIDE PR/ADVOCACY

- Develop opinion pieces for print and radio media *
- Spread the word, be champions of transit *
- Presentations to groups *

Subcommittee

- Dave Erb (lead)
- Julie Mayfield
- Itiyopiya Ewart

**Improve Rider
Experience**

Tasks

- Meet at community centers for regular meetings and provide time in those meetings for community input *
- Develop a video on ridership for website
- Provide FAQs for routes *
- Utilize Wiki page
- Provide rider ambassadors, utilize volunteers *
- Provide training in rider etiquette, collaborate with drivers *
- Hold rider focus groups

Subcommittee

- Julie Mayfield (lead)
- Dave Erb
- Bruce Emory

*Note: items with an asterisk were of particular interest to the commission

Improve Communication with Drivers

Tasks

- Continue to hold regular meetings with the drivers
- Ask drivers to attend the regular TC meetings
- Hold social events with drivers
- Ensure all commission members attend at least one regular meeting with drivers

Subcommittee

- Tom Tomlin

Improve Communication with County Transit System

Tasks

- Review consolidation study for steps to improve coordination
- Provide education to new County Commissioners
- Develop a summary
- Highlight opportunities for coordination
- Facilitate a planning group with various stakeholders*
- NCDOT
- City
- County
- Apple Transit?

Subcommittee

- Gordon Smith

Transportation Planning Division List of projects

On-going

- **RADTIP**
 - Scheduled to go to council on January 28.
- **East of the Riverway Transportation Network Plan**
 - Scheduled to go to Council on February 25
- **JARC Signals Design contract**
 - Locations:
 - Louisiana & Haywood Rd
 - McDowell & Choctaw
 - South Charlotte & Biltmore
- **Sharrow Network North**
 - Waiting on resurfacing in some locations and budget
- **Bicycle Wayfinding pilot project**
 - Installation complete
- **Charlotte Street**
 - Presented to PED.

New

- **Multi-modal Transportation Plan – Developing RFP.**
 - Engage a consultant by February 2013.
- **Transit Station repairs**
 - Engage a contractor by March 2014
- **ADA restructuring**
 - Redefine service area
 - Streamline eligibility process
- **ISO 14000 - ART**
 - Engage a consultant by June 2014.

1/9/14

Other efforts

- The Riverside Drive development plan (led by Stephanie Monson-Dahl in Economic Development).
- Haywood Rd. Multimodal Improvements, -- Public meeting.
- Hendersonville Rd. sidewalk

4/9/14

7-Aug Update	Item SAFETY Items Update	Status	Date	Cost	
1	Marking Walkways in the Shop	Done	May-11	\$ 50.00	Shop floor needs cleaning before this can be done
2	Securing Stacked Items in the Shop	Done	May-11	\$ -	old bus stop signs, old bus stop markers, old vaults
3	Securing the tires in the maintenance yard	Done	Ongoing	\$ -	Firestone picked them up the week of Dec 6th
4	"cleaning the attic"	Done	Aug-11	\$ -	Inventoried and sheets sent to city for final processing
5	Document equipment safety inspections	Done	May-11	\$ -	Normal PM cycle for the equip.
6	Remove surface oil from maintenance facility	Done	May-11	\$ 5,600.00	Having floor scrubber repaired so we can maintain clean floors
7	Improved Safety Signage	Done	5/1/2011	\$ 600.00	New Safety Poster being used, banners and stickers here and up
8	Daily radio messages, daily safety posting,	Done	ongoing	\$ -	each week prepare the next weeks messages
9	Safety Committee Meetings	Done	ongoing	\$ 1,200.00	Overtime for staff in the meeting (annual est)
	Smith System Training				
10	c. Train the trainer	Done	Mar-11	\$ 3,800.00	train one supervisor to be our trainer & training materials
11	3. USDOT certification program for supervisor	Done	Jun-11	\$ -	Using Smith System, sent James to NTI training
12	4. Better documentation of training	Done	ongoing	\$ -	do a daily training log, separate in the HR files
13	5. Develop a refreshed training course	Done	Aug-11	\$ -	Smith system will be used annually for refresher
14	6.Pull cameras to start random review of driving	Done	ongoing	\$ -	need to develop a schedule, union opposed to this idea
15	7. Camera system PM	Done	ongoing	\$ -	all have been checked and will be done with each PM
16	Transit Center Items				Need to upgrade cameras which we are planning to do
17	1. Move Planters to give better visibility of bus Shop	Done	Jan-11	\$ -	Used three people to move them and a special cart
18	1. Employee parking needs to be consistent	Done	Mar-11	\$ -	need to work with affected employees, no incidents
19	2.General housekeeping	Done	Jul-11	\$ -	long list given to shop director to set dates and time for each of the items, given on Dec 15th
20	3. Cords and hoses	Done	May-11		On master list of items needing attention
21	4. Use of Jack Stands	Done	Mar-11	\$ 2,000.00	Would need to buy another set of jack stands.
22	5. Use Bump caps	Done	Apr-11	\$ 100.00	Would need to order at least 4, probably 7
23	6. Safety Vest	Done	Apr-11	\$ 300.00	We have a shop vest and truck vest, would need to buy for each technician and service worker
24	7. Safety glasses	Done	May-11	\$ 60.00	Glasses for techs and then spares for visitors
25	8. Shop safety program	Done	Jun-11		unknown program cost, researching
26	9. Attend OSHA compliance class	Done	Sep-11	\$ 100.00	Online training available via a third party company
27	10. Non maintenance staff should be banned from the shop work area.	Done		0	This is the only way to access the smoking area would need to have a new smoking area set up.
28	d. Pedestrian awareness program	Done	Jan-11		via our daily safety messages
8	b. Fence area between post office and	Done, Temp fence	Oct-12	\$ 1,500.00	looking for funding for a permanent fence, temp fence up till end of June
1	1. Hot Spot Safety Board	Started	Ongoing	\$ 100.00	work with safety committee to develop
2	2. Hot Spot discussions should be included in all service meetings	Started	Ongoing	\$ -	Discussed at monthly safety messages
3	3. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Started	Ongoing	\$ 200.00	Work with safety committee to develop annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
	Transit Center Items				MOVED ITEM TO CIP PROJECT
5	2. Cross Walks painted at Asheland and Cox	Research/CIP	2013	\$ 200.00	needs to be warm enough to paint, who does the work?
6	3. Safety concerns over landscaping pathways	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
7	a. Unprotected access which increases risk	Started			Revisited with city staff, still working on issue as of Oct 1
9	transfer center to minimize the risk				also has a negative impact on customer service
10	4. Cracked and broken concrete create a trip hazard at the terminal	Research/CIP	2013		MOVED ITEM TO CIP PROJECT
					Will need to inventory the site so that a cost estimate can be generated for the concrete work. One brass piece needs "protected" by curb to prevent tire sidewall damage
11	5. Schedule PM of yellow paint at curb to make sure it alerts people of safe zone	Research/CIP	2013	\$ 200.00	annual PM of this safety painting, to keep people from standing too close to the curb when bus approaches
12	6. Improve speed monitoring at terminal possible stop or speed hump in middle	Ongoing	Ongoing	\$ 200.00	More monitoring of the site by supervisors and via the safety messages, adding more cameras to help track
					We have camera quotes, APD doing more patrols, dispatcher on platform more, often, speed bumps have been rule out
13	Add signs in Yellow zone on TS platform DANGER STAND BACK	new	11-Nov	\$ 200.00	We have the template and on a warm Sunday we will get a few painted maybe even the weekend of the 3rd?
14	Safety Ride checks with all new employees	new	8-Nov	n/a	A new early check ride system about two weeks after the new employees go full time. All New employees have been done, now working on others
15	SE and South Garage property Fencing repair/ Replace	New	Jan-14		A review of the perimeter fencing and new construction south of our property revealed the new for fence repair or replacement
	CIP PROJECTS MAY BE DELAYED DUE TO BUDGET CONSTRAINTS FOR 2014 BUDGET YEAR				

Transit

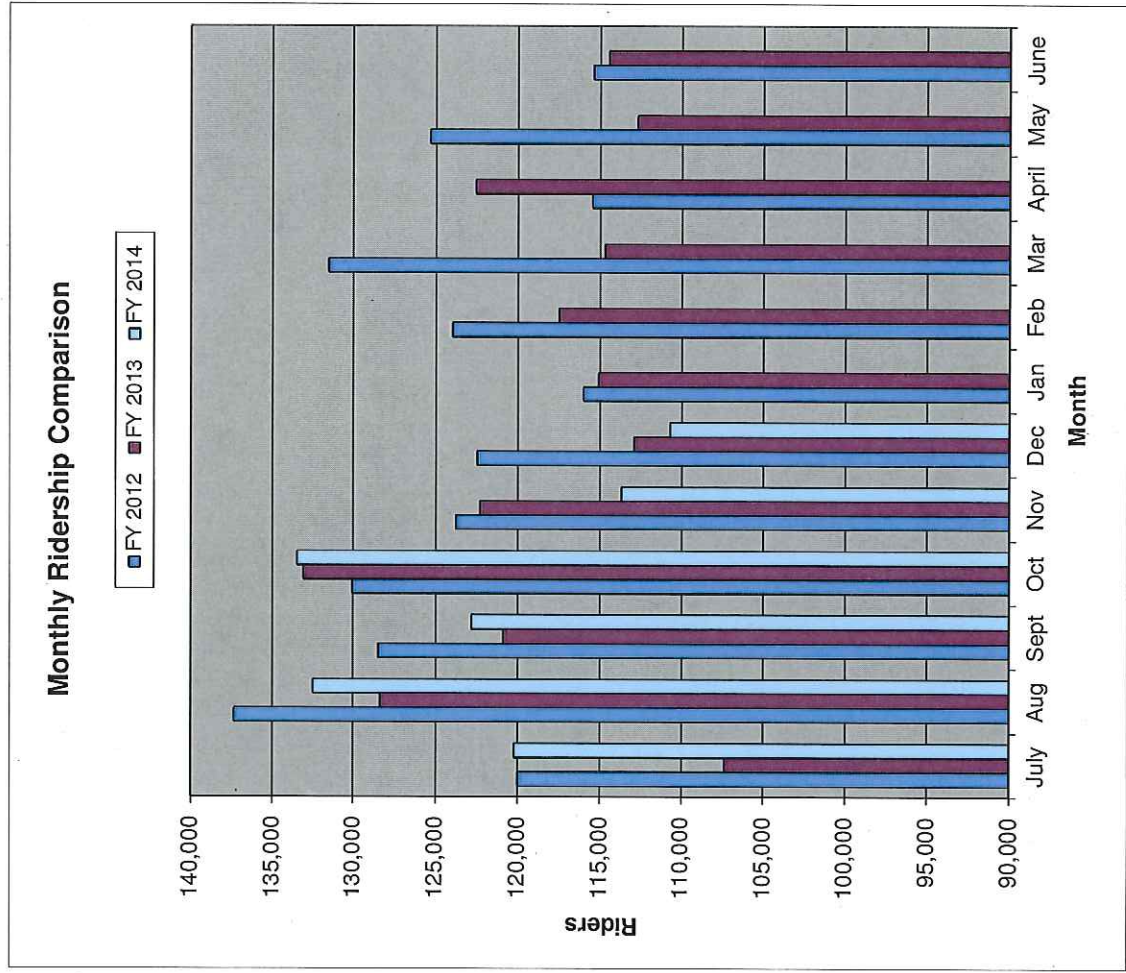
Assigned Staff: *Yuri Koslen* | Requests: 3

TITLE	STATUS	ADDRESS	REQUEST ID	SUBMITTED	DATE DUE	RATING
Banded for distraction appeal	completed	Merrimon Avenue, Asheville, NC, United States	204745	12/12/2013	12/26/2013	
ART bus running "hot" on Charlotte	completed	Martin Luther King Jr and Hazard	204549	12/12/2013	12/26/2013	
Bus 0602 On Biltmore Eratic	completed	Hilliard and Biltmore	203711	12/11/2013	12/25/2013	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
1	ACCIDENT SUMMARY - FY2014																			
2	Accident	City	Date	Time	Location	Case No.	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
3	Work	City	Date	Time	Location	Case No.	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
4	Accident	City	Date	Time	Location	Case No.	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
5	Accident	City	Date	Time	Location	Case No.	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N	Y/N
6	ART14-01	NP	18	7/6/2013		1231	Y	0	0	0	0	N	N		Lamb started due to heavy rain to deionization sign glass and broke it					
7	ART14-02	P	13	8/7/2013		603	Y	0	0	0	0	Y	N		called for failure to control speed. Hit car from rear and a second car					
8	ART14-03	NP	25	8/9/2013		1233	Y	0	0	0	0	N	N		hit by car off track in curve					
9	ART14-04	NP	16	8/20/2013		602	Y	0	0	0	0	N	N		1 hand truck used to go around at bus in 10th street					
10	ART14-05	NP	14	9/13/2013		1228	Y	0	1	0	0	N	N		Pedestrian stepped out in front of bus at transit station N/52					
11	ART14-06	NP	7	9/16/2013		1024	Y	0	0	0	0	N	N		Car pulled out into bus at Kingsworth					
12	ART14-07	P	5	9/25/2013		1020	Y	0	0	0	0	Y	N		Minor clip by TruGreen, glass broken on car mirror					
13	ART14-08	P	5	10/13/2013		603	Y	0	0	0	0	Y	N		Minor clip by police car, damaged license					
14	ART14-09	P	5	10/13/2013		1024	Y	0	0	0	0	Y	N		Hit emb on old Hwy Creek Road, cracked mirror					
15	ART14-10	NP	7	10/16/2013		1024	Y	0	0	0	0	N	N		Minor clip with another vehicle					
16	ART14-11	P	5	10/25/2013		1029	Y	0	0	0	0	Y	N		Slippery road, bus hit into bus stop sign breaking front windshield and mirror					
17	ART14-12	NP	9	10/16/2013		1022	N	1	0	0	0	N	N		E2 passenger claimed injury from door, transported by EMS, video taken back, claim					
18	ART14-13	P	5	1/22/2014			Y	0	0	0	0	Y	N		E2 Mirror clip at Mountain View Inn					
19	ART14-14	P	5	1/22/2014			Y	0	0	0	0	Y	N		E2 Mirror clip at Mountain View Inn					
20	ART14-15	NP	25	1/23/2014			Y	0	0	0	0	N	N		Truck, front end hit car at 11th Street at Taylor's Parking lot, ND, Thursday					
21	ART14-16	NP	25	1/23/2014			Y	1	0	0	0	N	N		Car hit out of Vehicle Parking lot into the bus, snow and ice present					
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February 2014- Transit Committee Meeting

Route Statistics up to December 2013



Monthly Ridership FY 2012-14				
Month	FY 12	FY 13	FY 14	Change 2012- 2013
July	119,969	107,331	120,209	12.0%
Aug	137,340	128,360	132,468	3.2%
Sept	128,467	120,868	122,799	1.6%
Oct	130,037	133,056	133,418	0.3%
Nov	123,727	122,281	113,671	-7.0%
Dec	122,431	112,900	110,701	-1.9%
Jan	115,975	115,081		
Feb	123,921	117,482		
Mar	131,523	114,684		
April	115,443	122,523		
May	125,314	112,672		
June	115,379	114,455		
Total	1,489,526	1,421,693		

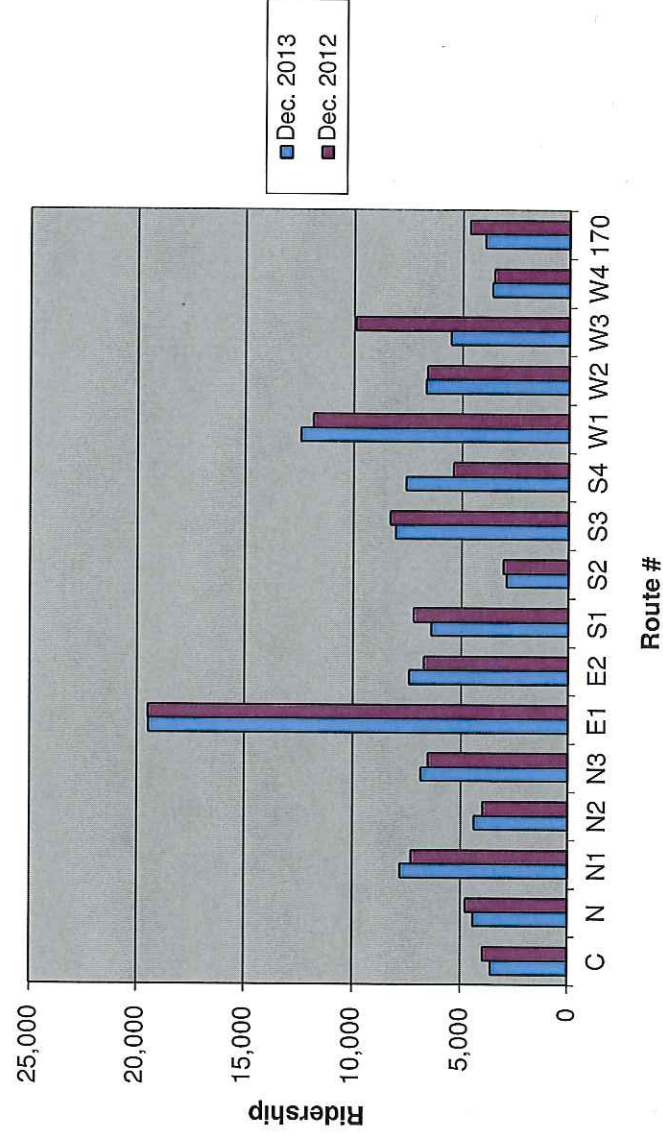
December Ridership Comparison

	Ridership			Passenger Trips per Hour			Passenger Trips per mile			Combined Score	
	Actual	Rank	Wkday Average	Operating avg. route hr/day	Riders/hr	Rank	route miles/day	avg riders/mile	Rank	Totals	Rank
E1	19,439	1	799	22.67	35	2	264.4	3.02	4	7	1
S4	7,543	5	326	5.76	57	1	28.8	11.30	1	7	1
W1	12,407	2	506	16.83	30	3	218.4	2.32	5	10	3
N3	6,854	7	287	9.61	30	4	38.4	7.46	2	13	4
W3	5,532	10	220	8.06	27	5	72.6	3.03	3	18	5
N1	7,775	4	323	15.50	21	9	217.0	1.49	8	21	6
E2	7,379	6	295	12.83	23	7	205.3	1.44	9	22	7
S3	8,020	3	345	15.00	23	6	375.0	0.92	14	23	8
W2	6,646	8	276	12.83	22	8	218.2	1.27	12	28	9
S1	6,375	9	270	15.83	17	11	190.0	1.42	10	30	10
W4	3,596	14	151	8.56	18	10	85.6	1.76	6	30	10
S2	2,899	16	123	7.89	16	13	71.0	1.74	7	36	12
N	4,405	11	183	13.08	14	14	141.5	1.29	11	36	12
N2	4,365	12	186	11.83	16	12	165.7	1.12	13	37	14
170	3,917	13	154	12.00	13	15	310.5	0.49	16	44	15
C	3,549	15	147	13.75	11	16	263.8	0.56	15	46	16
TOTALS	110,701		4,590	202	23		2,866	1.60			

Highlights:

- Rt 170 has reduction, which may be due to State law limiting use of transit by correctional inmates
- W3 – biggest change in ridership Dec. 2013 vs. Dec. 2012. Starting in August W3 ridership has had a significant reduction. Explanation unknown.
- On-time performance stats for last sign-up June – Dec 2013 will be presented in March
- Staff continues to analyze farebox ridership compared to automated passenger counter ridership
- Overall ridership year to date is 1.2% increase

Dec. 2013 vs. Dec. 2012



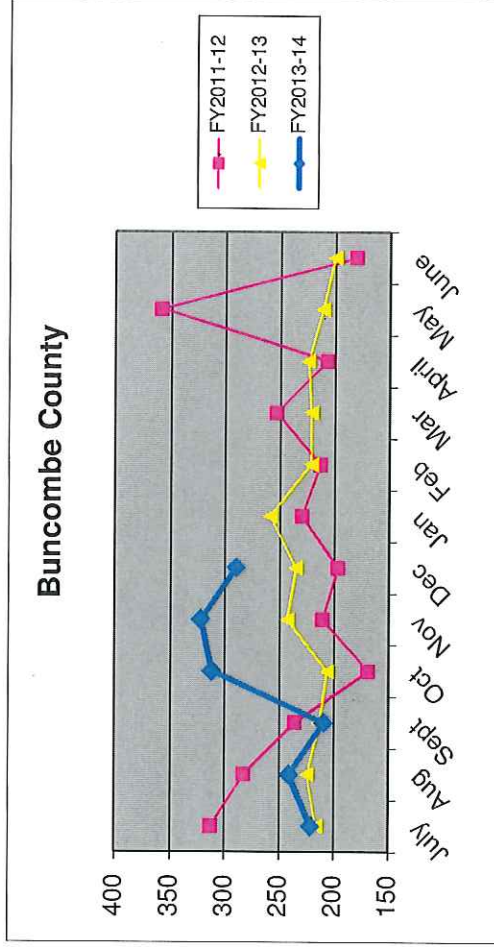
	Dec. 2013	Dec. 2012	Monthly Average July 12-June 13
C	3,549	3,932	4,418
N	4,405	4,748	4,458
N1	7,775	7,264	8,660
N2	4,365	3,944	4,587
N3	6,854	6,514	6,258
E1	19,439	19,464	19,498
E2	7,379	6,698	7,208
S1	6,375	7,188	7,995
S2	2,899	3,028	2,819
S3	8,020	8,273	8,435
S4	7,543	5,365	7,383
W1	12,407	11,833	12,436
W2	6,646	6,599	7,095
W3	5,532	9,904	8,671
W4	3,596	3,513	3,738
170	3,917	4,633	4,816
TOTALS	110,701	112,900	

Ridership July - Dec. FY14

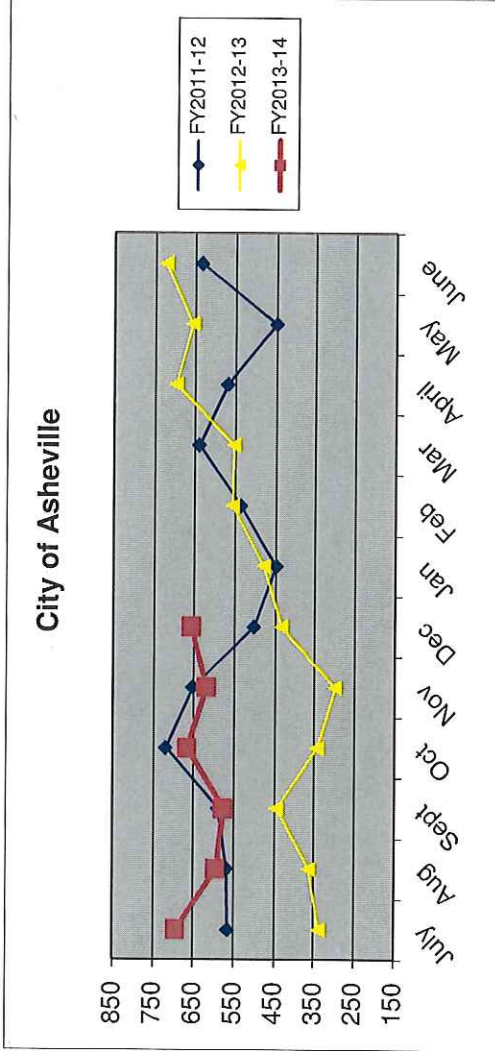
Total Ridership FY 13												
	Route Ridership	Percent of Total	Rank	Monthly Average	Weekday Average	Passenger Trips per Hour			Passenger Trips Per Mile			Combined Score
						Operating Avg. Route Hr/Day	Riders/Hr	Rank	Route Miles/Day	Riders/Mile	Rank	
E1	125,501	17.1%	1	20917	815	23	35.95	2	264.4	3.08	4	7
S4	50,406	6.9%	5	8401	355	6	61.65	1	28.8	12.33	1	7
W1	78,539	10.7%	2	13090	520	17	30.88	5	218.4	2.38	5	12
N3	44,518	6.1%	8	7420	297	10	30.91	4	38.4	7.73	2	14
N1	57,707	7.9%	3	9618	380	16	24.53	6	217.0	1.75	6	15
W3	39,305	5.4%	10	6551	253	8	31.38	3	72.6	3.49	3	16
E2	47,505	6.5%	6	7918	313	13	24.38	7	205.3	1.52	10	23
S1	46,524	6.3%	7	7754	318	16	20.10	10	190.0	1.67	7	24
S3	52,680	7.2%	4	8780	359	15	23.94	8	375.0	0.96	14	26
W2	42,688	5.8%	9	7115	283	13	22.07	9	218.2	1.30	12	30
N	30,950	4.2%	11	5158	208	13	15.90	11	141.5	1.47	11	33
W4	20,098	2.7%	15	3350	135	9	15.78	12	85.6	1.58	8	35
N2	27,224	3.7%	13	4537	179	12	15.10	13	165.7	1.08	13	39
S2	15,900	2.2%	16	2650	109	8	13.83	15	71.0	1.54	9	40
170	28,067	3.8%	12	4678	178	12	14.82	14	310.5	0.57	16	42
C	25,654	3.5%	14	4276	168	14	12.24	16	263.8	0.64	15	45
TOTAL	733,266	1		122,211	4,870	202	24.11		2,866	1.70		

Passport up to December 2014

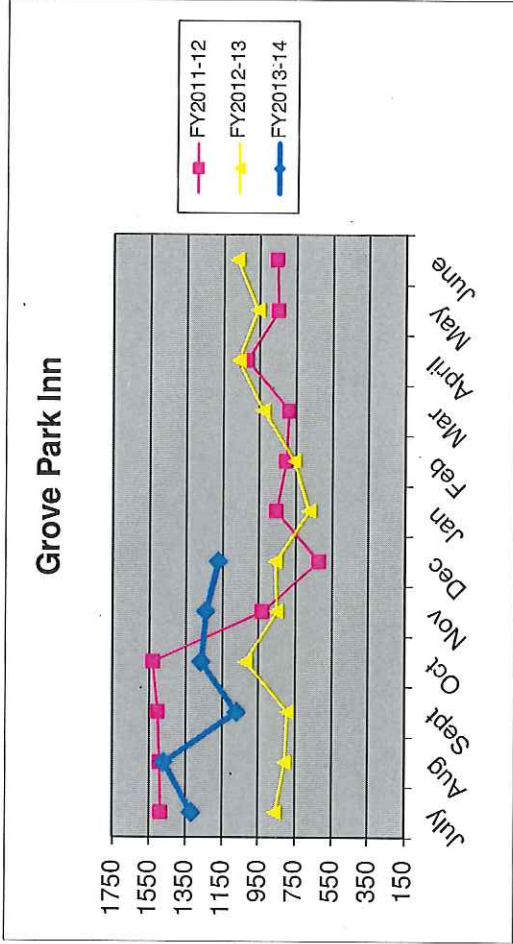
<i>Buncombe County Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	313	216	221
Aug	283	224	241
Sept	236	213	209
Oct	169	206	312
Nov	211	243	322
Dec	197	235	290
Jan	230	259	
Feb	213	221	
Mar	254	221	
April	207	224	
May	359	211	
June	181	200	
Year Totals	2853	2673	1595



<i>City of Asheville Passport Ridership</i>			
	FY2011-12	FY2012-13	FY2013-14
July	565	337	695
Aug	568	362	595
Sept	589	444	577
Oct	720	342	668
Nov	653	298	620
Dec	502	434	658
Jan	448	478	
Feb	536	557	
Mar	640	553	
April	570	698	
May	449	657	
June	635	724	
Year Totals	3597	2217	3813



Grove Park Inn Passport Ridership		
	FY2011-12	FY2012-13
July	1487	861
Aug	1493	807
Sept	1503	792
Oct	1532	1021
Nov	933	853
Dec	623	859
Jan	861	673
Feb	807	757
Mar	792	930
April	1021	1066
May	853	960
June	859	1075
Year Totals	12764	10654
		7531



UNC-A Passport Ridership		
	FY2011-12	FY2012-13
July	1918	1900
Aug	2923	3157
Sept	4511	5779
Oct	4455	5616
Nov	3572	4619
Dec	2433	2496
Jan	1918	3506
Feb	2923	4621
Mar	4511	3891
April	4455	4641
May	3572	2486
June	2433	2247
Year Totals	39624	44959
		26623

